



## **Best Western Gorizia Palace Hotel**We CARE about the safety of our Guests and Staff

We implemented the Best Western **Special Protection program**: Best Western commitment in granting Guest's and Staff's safety

## Before your stay



We enhanced technologies that allow us interaction with Guests: **check-in online** and live chat with our reception are possible and easy thanks to **Digital Customer Journey** 



Rooms are **regularly sanitized** with certified equipment. In addition, according to availability we will do our best to assign you rooms that were **not occupied in the 72 hours** prior to your stay.



You will find specific signage and directions in all hotel's spaces in order to **grant social distance** 

Our hotel offers wide areas: sufficient amount of room and space's organization allow us to grant **safety distance compliance**.



We are at your complete disposal for any further information Phone: +39 0481 82166 - E-mail: info@goriziapalace.com





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## In hotel



All staff wears **safety and protection systems** like facial masks and gloves when necessary.

If you don't have them, a **Safety & Security kit** is available on request.



All areas are **regularly disinfected**, **hand sanitizer gel** is provided in all common areas



To let your day begin with enthusiasm, **breakfast could be ordered in your room or served directly at your restaurant table**, according to social distance and disinfection guidelines.



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